

Carvey Limited Warranty

Your purchase of a Carvey from Inventables, Inc. (“we,” “us,” “our”) includes the following limited warranty.

Who is Covered by this Limited Warranty?

This warranty is extended only to the original end-user purchaser (“you”) of the Carvey.

How Long Does This Limited Warranty Last?

This limited warranty expires on the earlier of (i) 500 hours of use of the Carvey, or (ii) the first anniversary of the date of delivery of the Carvey to you.

What is Covered?

We warrant to you during the period of this limited warranty that the Carvey you purchased from us conforms to our published specifications outlined in Exhibit A, and is free from defects in materials or workmanship. In the event that during the warranty period, your Carvey fails to conform to our published specifications or proves to be defective in materials or workmanship, we will provide you with new replacement parts to correct any such failure or defect. Labor is included for all components, that were not free from defects in materials or workmanship, and not listed in Exhibit B as self serviceable by the customer.

Any replacement product or parts provided to you during the warranty period are warranted to meet our published specifications and to be free from defects in materials or workmanship for the balance of the original warranty period. Any replaced product or parts become our property.

This warranty extends only to eligible Carvey devices. This warranty does not cover Easel software or any other software sold or provided by us or any third party.

What is not covered by this Warranty

The following items are expressly excluded from warranty coverage:

- Defects in the Carvey related, in any way, to the use of any media that is not included within the approved materials list for Carvey, outlined in Exhibit C, posted by Inventables from time to time.
- The replacement of any part designated below as a “wear part.”

- Defects related to any third-party parts, components, or peripheral devices.
- Defects that are only cosmetic in nature.
- Defects related to: failure to perform periodic maintenance as specified in the user documentation; operation for unintended purposes; operation outside of our specifications or user documentation; operation beyond the usage parameters stated in the Carvey user documentation.
- Defects related to improper loading of materials or media in the Carvey.
- Acts of God or other events or conditions outside our control, including fire, flood, lightning, improper electrical currents and the like.
- All other defects, failures or damage not considered failures to comply with published specifications or defects in materials or workmanship.

Wear Parts Not Covered by this Limited Warranty

The following parts are “wear parts” and are not covered by this warranty:

- Clamp Arms, Inventables part #s: 17096, 17097, 17098
- Clamp Bases, Inventables part #s: 80026-019, 80038-019
- Screw with Knob, Inventables part #s: 17099-030, 17099-040, 17099-045
- Waste board
- Spindle
- Collets
- Materials or Media to be cut or carved
- Belts
- Milling bits

Actions that will void this Warranty

The following actions relating to the Carvey will void this warranty and any defects related to any of the following actions are not covered by this warranty:

- Use of any non-Easel software or any software provided by a third party to directly control the machine.
- Alteration to any hardware or firmware included with the Carvey.
- Overriding or attempting to override the interlock or guards and removing or attempting to remove any guards or other safety features.
- Misuse, abuse, accident, neglect, or improper storage when not in use for extended periods.
- Use for any unlawful purpose.
- The performance of service on the Carvey by anyone other than you, us or a service representative designated by us.
- Using any material not approved for use in Carvey in Exhibit C

How to Contact Us for Replacement Parts

If you experience a problem with your Carvey during the warranty period, contact us and we will attempt to resolve the problem with you directly. For these purposes, we can be reached at 312-775-7009, [Monday-Friday 9-5 CST] or online at <https://inventables.desk.com/customer/portal/emails/new>. If the problem cannot be resolved, we will provide you with instructions on returning parts to us, and we will obtain information necessary to ship replacement parts to you. You will be responsible for all shipping costs.

When you contact us, please be prepared to provide us with the serial number of your Carvey and the date of purchase. You may also be required to provide proof of purchase to obtain warranty coverage.

Disclaimer of Warranties

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY US CONCERNING YOUR CARVEY. WE DISCLAIM ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE.

SOME STATES DO NOT ALLOW EXCLUSIONS OR LIMITATIONS OF IMPLIED WARRANTIES, SO THE FOREGOING LIMITATION MAY NOT APPLY TO YOU AND

YOU MAY HAVE ADDITIONAL RIGHTS. HOWEVER, YOU ACKNOWLEDGE AND AGREE THAT IN ALL JURISDICTIONS WE DISCLAIM IMPLIED WARRANTIES TO THE FULLEST EXTENT PERMITTED BY LAW.

Limitation of Liability and Exclusive Remedy

IN NO EVENT WILL WE OR OUR EMPLOYEES, AGENTS, OFFICERS OR DIRECTORS BE LIABLE IN CONTRACT, WARRANTY, TORT OR OTHERWISE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, GOODWILL, BUSINESS INTERRUPTION OR ANY OTHER LOSSES (OTHER THAN THE COST OF THE PRODUCT OR ITS REPLACEMENT) THAT ARISE DIRECTLY OR INDIRECTLY OUT OF YOUR PURCHASE OR USE OF THE CARVEY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WE ALSO DISCLAIM ANY LIABILITY FOR CLAIMS ARISING OUT OF THE MISUSE, FAULTY REPAIR OR IMPROPER MODIFICATION OF THE CARVEY. YOUR ONLY RECOURSE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY CLAIMS RELATED TO THE CARVEY YOU PURCHASE FROM US IS THE RIGHT TO RETURN DEFECTIVE PRODUCTS AND PARTS AND OBTAIN AT OUR OPTION A REPLACEMENT OR, IN EXTRAORDINARY CASES, A REFUND OF THE PURCHASE PRICE. IN NO EVENT SHALL OUR TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES AND CAUSES OF ACTION (WHETHER IN CONTRACT, WARRANTY, TORT OR OTHERWISE) EXCEED THE PURCHASE PRICE OF THE PRODUCT THAT GIVES RISE TO THE CLAIM. BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN CATEGORIES OF DAMAGES INCLUDING PERSONAL INJURY, THE LIMITATIONS OF LIABILITY DESCRIBED ABOVE MAY NOT APPLY TO YOU AND YOU MAY HAVE ADDITIONAL RIGHTS. YOU AGREE THAT IN ALL JURISDICTIONS, OUR LIABILITY FOR YOUR PURCHASE AND USE OF THE CARVEY IS LIMITED TO THE FULLEST EXTENT PERMITTED BY LAW TO THE PURCHASE PRICE OF THE PRODUCT.

Applicability of Limited Warranty; Your Agreement

This Limited Warranty is the complete and exclusive understanding between you and us, superseding all prior agreements, oral or written, and all other communications between the you and us relating to the subject matter of this Agreement. None of our employees, representatives or any other person is authorized to make any representations or statements inconsistent with this Limited Warranty or the product's specifications. Any such representations or statements are void. You, as the purchaser of a Carvey, acknowledge that you have read this Limited Warranty, you understand it, and you are bound by its terms.

Exhibit A

1. Published machine specifications supported by this warranty:
 - a. 300W DC spindle with RPM 3000 - 12,000
 - b. ER-11 precision collet for bits with a 1/8" shank. (please note the ER-11 collet can be swapped out with other size ER-11 collets, not included, to accommodate bits with 3/16" or 1/4" shanks)
 - c. Accuracy: 0.001" to 0.003"
 - d. Spindle runout: 0.001"
 - e. Stepper Motor resolution: 0.001" or greater on all axes
 - f. AC100 to 240 +/-10%, 50/60 Hz with a universal power socket.

Exhibit B

1. Parts that are approved as self-serviceable by the customer
 - a. waste board
 - b. ER-11 collet
 - c. 300W DC Spindle
 - d. Acrylic door
 - e. X and Y axis belts

Exhibit C

1. Materials officially approved for use in Carvey should not exceed dimensions of: Width (X-axis): 12 inches (30 cm), Depth (Y-axis): 8 inches (20 cm), Height (Z-axis): 2.75 inches (7 cm) and are as follows:
 - a. ABS
 - b. Acrylic
 - c. HDPE
 - d. Hard and Soft woods of any natural wood species
 - e. Aluminum*
 - f. Corian
 - g. FR1 Machinable Circuit Board Blanks
 - h. Delrin
 - i. Expanded PVC
 - j. Machinable Foam
 - k. Machinable Wax

**Safe limits for Aluminum are as follows: 5"/min feed rate, 2.5"/min plunge rate, 0.003"/pass with minimum 0.0625" milling bit.*